



Attorney Docket Number: 36992.00077

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of:

Examiner: Thomas J. MAURO Jr.

Takeshi ISHIZAKI

Serial No.: 09/841,710

Art Unit: 2143

Filed: April 24, 2001

Title: INTEGRATED SERVICE MANAGEMENT SYSTEM

Mail Stop Amendment
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

*ok to
enter per
KCE*

AMENDMENT AND RESPONSE

Sir:

In response to the Office Action dated March 14, 2005, the deadline for response ending on July 14, 2005 with the enclosed request for one-month extension of time, please amend the above-identified application as follows: